



Rent-a-Car

Country:	POLAND (T&Cs apply to all Global Rent-a-Car airport and city rentals)	
Currency:	Euro	
Tax:	included yes/no?	yes
Season:	1st of October 2018 until further notice (T&C's are subject to change any time). Vouchers with former T&C's will be accepted.	

MANDATORY SURCHARGES

ITEMS	CHARGES	Incl. In rates Yes/No	Amount	Per Unit / per day	Specifications	Remarks
Mandatory Surcharges	Airport Surcharge	yes	-	-		
	Road Tax/City Toll	yes	-	-		
	Environmental Charge	yes	-	-		

INSURANCE

ITEMS	CHARGES	Incl. In rates Yes/No	Amount	Per Unit / per day	Specification	Remarks
Compulsory Insurance	CDW/LDW and SCDW / LDW	yes	-	-	Excess amount depends on car group and varies between Eur 500,00 and Eur 1250,00. Excess will be charged per incident!! There is no extra handling fee for the claims management. Global RAC Poland provides damages cost estimation based on the Eurotax data.	If, at the customer wish, the DEKRA expertise with an analyse of the value of the damages to the vehicle has to be provided - it is an extra cost of Eur 65,- to be paid by the customer.
	Theft Protection (TP)	yes	-	-	Included in rates.	
	Personal Accident Insurance (PAI)	yes	-	-	Included in rates.	
Road Assistance	Quick help on the road in case of basic problems.	no	Eur 8,-	per day	-	Tires service during the trip, battery loading or exchange, free of charge hauling service in case of use of the wrong type of fuel, delivery of fuel to the car stopped due to the empty tank, allowing to reach the nearest fuel station.
Mini-CDW	Tires and windscreen with zero deductible	no	Eur 15,-	per day	-	
Super-CDW	CDW and TP with zero deductible	no	Eur 20,-	per day	-	
SuperPlus-CDW	CDW, TP, tires & windscreen with zero deductible (XXL)	no	Eur 25,-	per day	-	
Personal Cover	The Personal Accident Protection	no	EUR 10.-	per day	The Personal Accident Insurance covers bodily injury to occupants of the rental vehicle up to 2500 Eur. Under this protection product you can claim for the financial cost up to 2500 Eur of the potential consequences resulting from your death or injury in a collision upon presentation of the documents confirming it.	Cover for medical expenses incurred as a result of injuries suffered, in the event of your death, if you ultimately remain partially or totally disabled from the consequences of the collision or incident.
Liability Insurance to third party	Insurance Policy Limit For Bodily Injury	yes	-	-	Maximum Amount: Eur 2 500,00	
	For Property Damage	yes	-	-	Maximum Amount : Eur 2 500,00	

OTHER CHARGES

ITEMS	CHARGES	Incl. In rates Yes/No	Amount	Per Unit / per day	Specifications	Free Sale/ On Request	Car Groups	Remarks
Driver	Min. Driver Age	no			For drivers in age between 18 and 20 years excess cost and deposit amounts will double. Age 21 and more is acceptable for all car groups except P***, L*** and X*** where 25 years is applicable.	-		
	Max.Driver Age	no	-	-	For drivers in age from 70 years old the deposit amounts may double.	-	-	-
	Young Driver Fee	no	Eur 10,-	per day	Eur 10.- for drivers aged 18-24;	free sale		
	Senior driver fee	no	Eur 10,-	per day	Eur 10.- for the driver more than 70 years old.	free sale	-	-
	Additional Driver Fee	no	Eur 5,00.-	per day	Per each additional driver	free sale		
	Drivers Licence Requirements				All drivers must have held their valid driving licence, issued minimum one year before the rent date. A passport (or ID for EU/Schengen citizens) will be required for identification purposes.	-		
Delivery & Collection	Hotel Pick-Up	no	Eur 50	per pick-up	Only in Warsaw, Krakow, Gdansk, Wroclaw, Rzeszow, Katowice, Poznan city locations.	on request	A hotel name, address and customer's phone number is required	
	Hotel Drop-off	no	Eur 50	per drop-off	Only in Warsaw, Krakow, Gdansk, Wroclaw, Rzeszow, Katowice, Poznan city locations.	on request		

OTHER CHARGES								
ITEMS	CHARGES	Incl. In rates Yes/No	Amount	Per Unit / per day	Specifications	Free Sale/ On Request	Car Groups	Remarks
Out of Hours fee	Out of Hours Fee	yes	Eur 25.-	per transaction	Regular locations - out of hours service	on request		until the next business day. If returning after hours when a
Special Equipment	Baby Seats (under 9 kg weight)	no	Eur 7.5.-	per day	max amount per rental/ month Eur 150.-	free sale		
	Toddler Seats (9-36 kg weight)	no	Eur 7.5.-	per day	max amount per rental/ month Eur 150.-	free sale		
	Infant Seats (over 36 kg weight)	no	Eur 7.5.-	per day	max amount per rental/ month Eur 150.-	free sale		
	Child Booster Seats	no	Eur 7.5.-	per day	max amount per rental/ month Eur 150.-	free sale		
	Navigation System (GPS)	no	Eur 10.-	per day	max amount per rental/ month Eur 150.-	free sale		
	Wi-fi	no	Eur 8.-	per day	max amount per rental/ month Eur 150.-	free sale		
	Snow Chains	no	Eur 35.-	per day	max amount per rental/ month Eur 250.-	on request		Available only at selected locations.
	Ski Rack	no	Eur 50.-	per day	max amount per rental/ month Eur 250.-	on request		Available at selected locations and for chosen cars only.
	Prepaid / Prebooked Winter Tyres (pick up period 01st of Nov until 31st of Mar)	yes	-	-		included in rates	included	
Prepaid / Prebooked Winter Tyres (pick ups outside period 01st of Nov until 31st of Mar)	no	Eur 5.-	per day		max amount per rental/ month Eur 100.-	on request		
Priority booking	Cut your queue time – for a quick pick-up, take the Fast Track to the Selected Counter	no	Eur 20.-	per rental	Priority booking in selected locations (Airports: Warsaw, Modlin, Katowice, Rzeszow, Wroclaw, Gdansk, Poznan). Prepaid and pay on arrival options.	free sale		
Driving Restrictions & One Ways	National One Way from Airport or City location	yes	Eur 60.-	per rental	national one way rentals: Eur 60,00 one way fee	free sale		
	International One Way	no	To be agreed	per rental	International One Ways are not allowed without special arrangements, agreed in advance with Global RAC Poland. Charge depends on a distance and location. In case of unauthorized International One Way the penalty of Eur 1 500 will apply.	on request		
	Cross Border Driving Restrictions zone I	no	Eur 60.-	per rental	Cars may be taken into the following countries: Germany, Slovakia, Czech Republic, Lithuania. A Cross Border Fee of Eur 60 (incl. VAT) per rental applies for driving abroad and the deposit held on the renter's credit card can be up to Eur 2.000.	free sale		
	Cross Border Driving Restrictions zone II	no	Eur 100.-	per rental	Cars may be taken into the following countries: Austria, Hungary, Italy, Croatia, Slovenia, Switzerland, Liechtenstein, France, Spain, Portugal, Andorra, Monaco, Luxembourg, Belgium, Netherlands, Denmark, Norway, Sweden, Finland, United Kingdom, Ireland, Czech Republic, Latvia, Estonia). A Cross Border Fee of Eur 100,00 (incl. VAT) per rental applies for driving abroad and the deposit held on the renter's credit card can be up to Eur 2.000.	free sale		Other countries conditions must be agreed before confirmation of reservation (the customer may be obliged to buy extra insurance). Vehicles must be returned in Poland.
	Cross Border Driving Restrictions zone III	no	To be agreed	per rental	Cars may be taken into the countries outside of the Schengen Area only with the permit of Global RAC Poland. The customer must inform the Renter minimum 72 H before the trip. The price to be agreed and will depend on a location and country.	on request		
	Unauthorized Crossing of the Republic of Poland borders, zone I	no	Eur 250.-	per rental	Unauthorized (in advance) driving abroad or to countries not allowed, according to above list. In case of accident or service repairs additional costs may appear.			
	Unauthorized Crossing of the Republic of Poland borders, zone II	no	Eur 350.-	per rental	Unauthorized (in advance) driving abroad or to countries not allowed, according to above list. In case of accident or service repairs additional costs may appear.			
	Unauthorized Crossing of the Republic of Poland borders, zone III	no	Eur 2000.-	per rental	Unauthorized (in advance) driving abroad or to countries not allowed, according to above list. In case of accident or service repairs additional costs may appear.			
	Ferry	yes	Eur 50.-	per rental				

ADDITIONAL INFORMATION								
ITEMS	CHARGES	Applies Yes/No	Amount	Per Unit / per day	Specifications	Remarks		
Refueling	Tank Deposit	no			included in initial deposit (no separate deposit)			
	Fuel up front	no	average market value per liter		Full tank of fuel up front. Your car comes with a full tank of fuel. You will be charged for this at the service desk at the average market value per liter and you will incur a non-refundable administration fee (Eur 19,-). The fee for unused fuel is not refundable.			

	Tank Conditions (full/full)	yes	Eur 3,- per liter		Any quantity of missing fuel will be refilled and invoiced to customer at the cost of approximately Eur 2,- per liter (42 Polish Zlotos gross per one liter of fuel). There is no	
Cash/Credit Card Deposit	Cash Rental Deposit	no			Not allowed.	
	All Major Credit Cards Accepted	yes			All major credit cards (American Express, VISA Card, Master Card) accepted. Bank cards and cash payments are not allowed. Validity of credit card must be at least end of rental plus 60	The deposit is blocked only on the customer's card
Extra cleaning - upholstery	Car upholstery laundrying	yes	Eur 120,-	per rental	Aplicable in case of dirty upholstery, with stains which cannot be cleaned using the vacuum cleaner.	
Extra cleaning	Extra cleaning fee for exceptional dirty vehicles	yes	variable	per rental	Charges for cleaning the vehicle's interior if the vehicle is returned in an excessively dirty condition that requires extra cleaning or deodorizing. This includes, but is not limited to, spillage of fluids, food, vomit, other stains, and unpleasant odours including cigarette smoke.	
Delivery of driver's data to authorities	Delivery of driver's personal data in case of request from Polish authorities	yes	Eur 40,-	per case	Police, Road Transportation Inspection and Municipal Police requests, usually linked to the speed camera photos or cars parked in no parking zones. Also court issues.	
Delivery of driver's data to foreign authorities	Delivery of driver's personal data in case of request from foreign authorities	yes	Eur 50,-	per case	Police, Road Transportation Inspection and Municipal Police requests, usually linked to the speed camera photos or cars parked in no parking zones. Also court issues.	
Vat Invoice	Prepare the invoice	no	Eur 2,-	per rental	The expendable charge for the invoice request. The request must be submitted at the time of the returning the vehicle, but not later than 15th of the following month after the month it was rented.	
Lost parking ticket	In case, when the customer has lost a ticket or taken it with him, while leaving the car.	yes	Eur 25,-	per case		
Grace Period	Grace Period for car rental pick-up	yes	Eur 25,-	per hour	There is a 59 minute grace period for daily rentals. If the vehicle is picked-up within hours of the time it was rented on a subsequent day additional hourly charges will apply.	Additional cost of Eur 25 in case of a pick-up delayed more than 59 minutes
Grace Period	Grace Period for car rental drop-off	yes	Eur 25,-	per hour	There is a 59 minute grace period for daily rentals. If the vehicle is returned within 2 hours of the time it was rented on a subsequent day additional hourly charges of 25 EUR will apply. If the customer doesn't return the vehicle until the 23:59 on subsequent day, the charge for an additional day of rental and the penalty for the unauthorized use of the vehicle will be applied (Eur 60,-)	Additional hourly cost of Eur 25 in case of a drop-off delayed more than 59 minutes. The charge for an additional day of rental will apply from 23:59 on a subsequent day of rental.

These Terms and Conditions are dated

1st of October 2018

and signed by the supplier

Piotr Zięćik, President