



General Car Rental Terms and Conditions - Montenegro

1. Drivers age: minimum 21 years for MCMR, ECMR, ECAR, CCMR, CCAR, ICMR, ICAR, IFMR and IFAR.
2. Drivers maximum age: 75 years
3. Driving license: minimum 2 years for Mini, Economy, Compact & Intermediate, 3 years for Standard.
4. Documents required: valid driving license (no International Driving license mandatory except for Countries with non Latin or Cyrillic alphabet) and identification document (Passport or local ID card). Chinese driving licenses are acceptable with official notary translation.

Means of deposit: Major credit card in the main driver name (VISA, MASTER, AMEX & DINERS). Exceptionally, additional driver may be guarantor. Deposit amount required is in value of maximum excess charge for the category + rental amount. Debit cards, Visa Electron, Maestro or Prepaid credit cards are not acceptable for Deposit.

5. Mean of payment: Credit card or cash- in local currency only.
6. VAT in the Country: 21%

Additional Rental Terms and Conditions

7. Rental charge is calculated in EUR.
8. Basic Rental rate includes duration of rental, included kilometers and VAT. Some products include different levels of coverage. Additional kilometers charge is the matter of daily rates and will be available at the pickup.
9. The Customer is fully liable for all accidental damages to third parties up to the limit set by the law, caused by his fault.
10. The Customer will charge the Lessee a minimal rental period of 1 day (24 hours) and 100 kilometers, regardless of the shorter time period or less kilometers covered.
11. The Customer will not charge rental extension up to 29 minutes, extensions over 30 minutes will be charged as another full rental day.
12. Global fully observes the service intervals proclaimed by motor vehicle manufacturers. Failure to comply with the said schedule shall cause losing of the vehicle warranty. The Lessee is obliged to inform the Lessor (Global) immediately and without any delay that there is a warning on ANY car indicating light. If the Lessee ignores such warning and fails to call to the Global renting station, s/he shall be charged full penalty for losing the vehicle warranty.

Liabilities and Coverage

13. The Customer will pay the Full or Deductible amount in case of an accidental/other collision damage on the rented vehicle up to the maximum amount for the selected car group. Excess will be charged for each accident case depending of the insurance package purchased in the product.
14. The Lessee will pay the Deductible amount in case of theft/loss of the rented vehicle in the amount stated in the current Price List for the selected car group (in the case when CDW & THW basic insurance is included in the rate).
15. If product do not include CDW & THW, Lessee is liable for the full damage amount on the vehicle.

Sipp code	Lead model	excess (incl. total damage), Theft
MCMR	TOYOTA YARIS	€996
ECMR	FORD FIESTA	€996
ECAR	YARIS AUT	€996
CCMR	FORD FOCUS	€1,080
CCAR	TOYOTA AURIS AUT	€1,080
ICMR	TOYOTA COROLLA	€1,380
ICAR	TOYOTA COROLLA AUT	€1,380
SCMR	FORD MONDEO	€1,500
SCAR	FORD MONDEO AUT	€1,500
IFMR	FORD KUGA	€1,380
IFAR	FORD KUGA AUT	€1,380

16. By contracting and paying Super insurances – Super CDW or Super Premium CDW, the Customer can reduce the deductible amount in case of an accidental/other collision damage. Values of Super insurances are available at the counter during vehicle pick up.
17. The Customer can purchase Tires and Glasses super insurance (WWI), which will release the Customer of the excess in the case of damage of those parts.
18. The Customer is obliged to present Police report for every damage, otherwise no insurance will apply and Customer will be liable for full damage cost increased for damage administration fee.
19. If the theft/loss of the rented vehicle is not reported to the Police authorities and/or the Lessee does not show vehicle documents and keys, the Lessee shall pay the full value of the missing/stolen vehicle.

Personal Accident Insurance - PAI

20. The Customer can insure the driver and all passengers in the rented vehicle for disability and death in the traffic accident of the rented vehicle by signing the front side of the Rental Agreement and paying the Personal Accident Insurance (PAI) in value of 6,00 € + VAT/ rental day.
21. PAI insures the driver and all passengers up to the amount regulated by the Law and the Insurance policy of the rented vehicle.

Additional services

22. Delivery and collection is not available.
23. Return of the vehicle is available in different station with extra charges of 25-80€ + VAT depending on the station.
24. Modification/ Cancellation policy – Free for maximum 24 hours ahead of the rental, 100% of the rental value for cancellations 23:59h ahead of the rental.
25. Stations working hours:

STATION	Monday-Friday	Saturday	Sunday
PODGORICA INTL AIRPORT	08:00 - 20:00	08:00 - 20:00	08:00 - 20:00
PODGORICA DT	08:00 - 16:00	CLOSED	CLOSED
TIVAT INTL AIRPORT	08:00 - 20:00	08:00 - 20:00	08:00 - 20:00

26. Out of working hours pick up: 35 € + VAT.
27. Young driver fee applies for Drivers between 21-25 years of age in value of 15,00 € + VAT / rental day, maximum 75,00 € + VAT/ rental.
28. Senior driver fee applies for Drivers between 70 – 75 years of age in value of 15€+VAT/ rentals day, maximum 75€+ VAT per rental.
29. Additional driver fee: 15,00 € + VAT/ rental day, maximum 90,00 €+ VAT/rental.
30. Tank refill fee: 20 € + VAT per rented vehicle. Gasoline is not included in the Basic Rental rate.
31. Express fuel option might be offered.
32. GPS: 15,00 € + VAT/ day. Replacement fee: 300,00 € + VAT per device.
33. The Customer pays Airport surcharge of 2,50 € + VAT/ rental day for all rentals starting at the Airport.
34. Car washing is not included in the rental. Customer is obliged to return the vehicle washed inside and out. Prepaid service fee is offered at the pickup in value of 10,00 € + VAT. Penalty for not washed car on return is 30 € + VAT. Penalty for extremely dirty vehicle, without dry cleaning is 55,00 € + VAT. Dry cleaning of the seats is 25€ per seat + VAT.
35. Baby/ toddler seat is 15 € + VAT/ rental day, 90€ + VAT/rental. Children up to 7 years of age and 110 cm height are obliged to be driven in adequate baby/ toddler seats.
36. WIFI device is charged 15€+ VAT/ rental day. Device replacement fee is 130€ + VAT.
37. Winter tyres are mandatory between 01/11-31/3 and are included in rates. Snow chains are 25€+ VAT.
38. The Lessee will cover full value of the damages which are not covered by Insurance Company, occurred on the following vehicle parts: wheels, wheel covers, undercarriage, rims, interior and radio. All engine damages caused by the misuse of the Lessee, like clutch burning and similar, are not a subject of insurance coverage and are full liability of the Lessee.
39. Destroyed/ damaged tire will be charged 300,00 Euro+ VAT.
40. The Customer will pay full value of the lost rented vehicle's key / alarm-key / vehicle's documents in value of 250,00 € + VAT.
41. The Customer will pay the amount of 200,00 € + VAT for the lost rented vehicle's registration plate(s).
42. Cross border fee for all borders crossing is 8,00 €+ VAT /rental day. Cross border is allowed only for the following Countries: Croatia, Bosnia& Herzegovina, Serbia, Albania and Macedonia. Penalty for not allowed border crossing is 500 € + VAT.
43. All traffic fines are Customers responsibility and will be charged to him/her in full cost, increased for administrative cost of 40,00 € + VAT.
44. Damage administration fee is 40,00 € + VAT.
45. Traffic fines and parking ticket administration fee is 35,00 € + VAT.
46. Re-invoice for Parking fines is 15,00 € + VAT.
47. Reservation modification fee is 5,00€ + VAT.
48. Telephone or e-mail bookings are charged 10,00 € + VAT / rental.
49. Rental prolongation or decrease fee is 30€+VAT.
50. International one way rentals are not allowed.

*not exist level of the damage

Most frequent damages to cars and vans	Mini				Economy				Compact				Intermediate				SUV			
	VW up! or similar				Polo 1.2 DSG or similar				VW Golf 1.6 DSG or similar				AUDI A3 or similar				NISSAN QASHQAI or similar			
	Damage severity				Damage severity				Damage severity				Damage severity				Damage severity			
	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace	Light	Medium	Serious	Replace
	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%	25%	50%	75%	100%
Body repairs																				
Front bumper	146	292	437	583	135	270	404	539	195	391	586	781	205	308	615	821	283	567	850	1133
Front bumper spoiler	*	*	*	110	*	*	*	110	*	*	*	121	*	*	*	154	*	*	*	330
Rear bumper	116	231	347	462	153	305	458	611	168	336	504	672	218	327	653	871	306	613	919	1225
Rear bumper spoiler	*	*	*	132	*	*	*	311	*	*	*	342	*	*	*	187	*	*	*	682
Front doors	144	288	431	575	169	338	507	677	186	372	558	744	231	346	692	923	284	567	851	1134
Rear doors	140	280	420	560	164	329	493	657	181	361	542	723	231	346	692	923	282	565	847	1129
Front fenders	83	165	248	330	86	173	259	346	95	190	285	380	154	231	461	615	185	370	555	740
Rear fenders	232	464	696	928	177	354	532	709	195	390	585	780	198	297	594	792	185	370	555	740
Sills	161	322	483	644	196	391	587	782	215	430	645	860	117	175	350	466	131	261	392	523
Bonnet	165	330	495	660	187	373	560	747	205	411	616	822	256	384	769	1,025	387	774	1161	1548
Back door	181	363	544	726	199	398	598	797	219	438	657	876	234	352	703	938	142	284	427	569
Rear view mirrors	*	*	*	227	*	*	*	300	*	*	*	330	*	*	*	372	*	*	*	1044
Mirror housings	*	*	*	97	*	*	*	98	*	*	*	108	*	*	*	212	*	*	*	554
Front bumper grille	*	*	*	157	*	*	*	146	*	*	*	161	*	*	*	175	*	*	*	93
Headlights	*	*	*	330	*	*	*	330	*	*	*	363	*	*	*	332	*	*	*	2565
Rear lights	*	*	*	145	*	*	*	165	*	*	*	182	*	*	*	350	*	*	*	435
Reflex reflector	*	*	*	44	*	*	*	66	*	*	*	73	*	*	*	77	*	*	*	198
Roof	236	472	708	944	213	426	639	851	176	468	702	937	258	387	775	1,033	399	799	1198	1597
Door locks	28	56	84	112	28	56	84	112	23	46	69	93	28	56	83	110	34	67	101	134
Glasses																				
Windscreen	*	*	*	438	*	*	*	569	*	*	*	644	*	*	*	638	*	*	*	1320
Rear window	*	*	*	318	*	*	*	507	*	*	*	506	*	*	*	476	*	*	*	330
Front doors glass	*	*	*	90	*	*	*	99	*	*	*	125	*	*	*	140	*	*	*	128
Rear doors glass	*	*	*	152	*	*	*	92	*	*	*	112	*	*	*	143	*	*	*	114
Front doors fixed glass	*	*	*	*	*	*	*	*	*	*	*	88	*	*	*	*	*	*	*	*
Rear doors fixed glass	*	*	*	84	*	*	*	162	*	*	*	119	*	*	*	128	*	*	*	110
Rear wiper arm (complete)	*	*	*	44	*	*	*	28	*	*	*	28	*	*	*	39	*	*	*	109
Front wiper arm (complete)	*	*	*	87	*	*	*	75	*	*	*	78	*	*	*	31	*	*	*	44
Front wiper blades	*	*	*	39	*	*	*	34	*	*	*	36	*	*	*	55	*	*	*	78
Wheels and tyres																				
Alloy wheel	45	*	*	66	102	*	*	407	338	*	*	495	232	*	*	340	124	*	*	495
Iron wheel	97	*	*	142	97	*	*	142	49	*	*	72	*	*	*	*	*	*	*	*
Hub covers	*	*	*	*	9	18	27	36	11	22	33	44	11	22	33	44	*	*	*	58
Wheel trim	*	*	*	44	*	*	*	44	*	*	*	*	0	0	0	0	*	*	*	*
Tyres *	120	*	*	*	194	*	*	*	194	*	*	*	240	*	*	*	*	*	*	462
Interiors and accessories																				
Owners guide	*	*	*	44	*	*	*	44	*	*	*	44	*	*	*	44	*	*	*	44
Main key (with remote)	*	*	*	157	*	*	*	165	*	*	*	297	*	*	*	268	vw	125	188	250.8
Lighter	*	*	*	20	*	*	*	20	*	*	*	22	*	*	*	55	*	*	*	110
Ashtray	*	*	*	26	*	*	*	26	*	*	*	32	*	*	*	55	*	*	*	110
Antenna	*	*	*	44	*	*	*	61	*	*	*	61	*	*	*	*	*	*	*	*
Radio	286	571	857	1143	286	571	857	1143	189	379	568	758	187	499	749	998	266	532	799	1064.8
Internal mirror	*	*	*	80	*	*	*	91	*	*	*	262	*	*	*	408	*	*	*	682
Cockpit	203	406	609	812	203	406	609	812	271	542	813	1084	*	*	*	*	419	838	1256	1675.3
Gloves compartment	16	31	47	63	15	30	45	61	20	40	61	81	76	204	306	408	100	200	300	400.4
Luggage cover	*	*	*	119	*	*	*	158	*	*	*	129	*	*	*	93	*	*	*	221.1
(Iron wheel trim) spare tyre	*	*	*	187	*	*	*	176	*	*	*	201	*	*	*	*	*	*	*	*
(Alloy wheel trim) spare tyre	*	*	*	*	*	*	*	*	*	*	*	369	*	*	*	395	*	*	*	564.3
Compressor	255	510	766	1021	255	510	766	1021	255	510	766	1021	41	110	165	220	92	183	275	366.3
Tool kit	18	35	53	70	8	16	23	31	8	16	23	31	6	15	23	31	41	83	124	165
Roof lining	*	*	*	249	*	*	*	288	*	*	*	317	*	*	*	330	*	*	*	864.6
Extraordinary interior cleaning	*	*	*	55	*	*	*	55	*	*	*	55	*	*	*	55	*	*	*	55
Cleaning ½	*	*	*	28	*	*	*	28	*	*	*	28	*	*	*	28	*	*	*	27.5
Lost key hanger	*	*	*	6	*	*	*	6	*	*	*	6	*	*	*	6	*	*	*	5.5
Lost keys	*	*	*	157	*	*	*	165	*	*	*	165	*	*	*	268	63	125	188	250.8
Lost documents	*	*	*	165	*	*	*	165	41	83	124	165	31	83	124	165	41	83	124	165
Lost plates	*	*	*	165	*	*	*	165	*	*	*	165	*	*	*	165	*	*	*	165
Other / unspecified																				
Nosač za GPS	3	6	8	11	3	6	8	11	2	4	8	10	2	6	8	11	3	6	8	11
Punjač za GPS	3	6	8	11	3	6	8	11	2	4	8	10	2	6	8	11	3	6	8	11
Oil pan / Karter	*	*	*	380	*	*	*	380	*	*	*	500	*	*	*	550	*	*	*	770
Set of clach / Set kvačila	138	275	413	550	138	275	413	550	94	188	275	500	103	275	413	550	138	275	413	550